Karma's Mega Guide on Social Engineering

Alienware Method

This is my laptop method I used to get a Alienware laptop. Once you have a serial/tag call up the company and say this:

"Hi, I have been an avid user of your laptops for years. I have been using your laptops for my business even! So last night, I left my (insert laptop here) on to download some work files. In the morning, the laptop would not turn on what so ever. I tried removing the battery, (bs your troubleshooting steps here.) POINT AND CASE: It doesn't work.

Now, they should say: "It seems you are in need of a mail-in replacement/repair."

Tell them: "I would love that but I can't since I work for the county and all of my work files are on there."

(If you are doing this on Dell, they may ask you to take the drives out. Tell them that's a Hassel and you can't do that...you know the drill. Act upset.)

They will either cave and order the replacement, or transfer to a supervisor. If they say the bullshit "Unfortunately our policy does not allow...blahblahblah." Tell them you want a supervisor. When you get him/her act upset and angry about it. They should now create a replacement order for you.

This is confirmed working Alienware.

Asus

To get your very own Asus gaming laptop, all you need is a receipt, its model type, check number, serial number and two call ins. First one being the hook where you use one of the laptop methods posted. When you get to the part where they ask you to fill out the RMA form, tell them you're just going to use a local technician before you're without your computer for many weeks (mention how you've heard how horrid their RMA department is from laptop forums) to try and diagnose what part is fucking up. There is a chance you'll get it right the first call and the rep will talk to supervisor about an advance replacement. If not, fret not. The second call is when you reel them in, all you need to do is unleash the kraken on them and tell them how horribly dissatisfied with their build quality of their \$1400 laptops and how you need it for school and work and whatever else bullshit you can pull from your ass. SE done.

*To get check number and exact model type, try to convince a laptop seller to take a screenshot of the underside of laptop where the sticker is.

TLDR:

Put your own phone number onto receipt.

Wait for phone call.

Act like an employee for the company and tell the person verifying the receipt it checks out.

Any shoe:

Email/call them and say this:

"Hey, I am a big time fan of your shoes and have been wearing them for years, although recently I ran into a big problem. I was at the mall with my friends

and in the middle of the mall the sole of my shoe came off and then it completely fell apart! I was so embarrassed, I was walking around the mall with only one shoe... I had to go into the payless shoe source (replace it with any shoe store) and buy a cheap pair of sneakers real quick. All of my friends were laughing at me and I was getting weird looks from everyone at the mall. These shoes were relatively new and expensive too and I liked them a lot, is there any way I could get another pair?"

If they ask for the shoes back say that you were obviously not going to be carrying around your broken shoes with you after being so embarrassed at the

mall.

This has worked for me for a bunch of different Nike SB's, I've got a little collection starting up now :P

Razer

Okay now first step.

For US call Razer. For UK fill out the form located here.

http://help.razersupport.com/us-en/products.asp

Now fill out the form with the issue. You guys are Elite don't say anything stupid for fuck's sake. DO NOT SAY THE BATTERY HAS LEAKED AND RUINED THE MOUSE.

I'M WARNING YOU RIGHT NOW.

Now they will send you an email saying something like this

Please fill out the form below:

Full Name:

E-Mail Address:

Phone:

Return Mailing Address:

City:

State/Province:

Postal (Zip) Code:

Country:

Model name/style/color

Serial No (S/N): (it does not start with RZ; that is the model number)

Product No.:

Place of Purchase: *SAY A COMPUTER HARDWARE STORE (MENTION YOU GOT IT ON HOLIDAY WHEN YOU WERE IN NEW YORK FOR AMERICANS OR FOR EUROPEANS SAY THE CAPITAL CITY

OF

YOUR COUNTRY/SOME BIG CITY FAR AWAY FROM YOU; THIS IS VERY IMPORTANT!!!!!!*

Date of Purchase:

Proof of Purchase: (Please note a proof of purchase would be a scanned copy of a purchase receipt/invoice or your Razerzone order #)

Reply with ALL of that. Do not miss out a single thing or you're fucked I'll say that now.

They will then send an email back saying that you should exchange it with the store. Now this is where you say that you would do that under normal circumstances however the travelling expenses to get to the store you got it from outweigh the cost of the actual mouse and that is why you contacted Razer directly.

They will then send you email back saying something like this.

Hello,

Please send the defective Razer Mamba to this address -

Now here comes the best part. Wait about 8 days tops and email them back saying

that you have sent the device into them ~REMEMBER TO QUOTE THE ADDRESS THEY GIVE
YOU AS WELL SO THEY KNOW YOU DIDN'T SEND IT TO THE WRONG ADDRESS~

They will reply to you saying something like this-

Hello,

Please provide us with the tracking number for the device you shipped to us.

Obviously say here that the courier you shipped the device with didn't give you a tracking number for it and you never knew that you had to get one either. ALSO State that you basically went in with the parcel and told them you wanted to ship it to their address, you paid the courier, they took the parcel and you were told that it would arrive at the destination in 3-4 Business days.

Razer should then reply saying this-

Hello,

Can you tell me which courier you used please and if you have been provided a tracking number as of yet. I apologize for the inconvenience thus far.

Obviously say no and tell them the courier you used. Make sure you pick one that offers tracking but it costs more money to get tracking.

Razer will then reply with this.

Hello,

Thanks for your patience. We have received the return and have already arranged for the replacement order to be processed. please allow some time for it to reach you. Thank you.

SE = COMPLETE.

NOW IMPORTANT: DO NOT MENTION CUTTING CORDS ETC AND DO NOT ASK THEM TO SEND

YOU

A PRE-PAID SHIPPING LABEL.

Monitor

What you will need:

-a service tag for any dell monitor

-(in some cases) full dox of the original owner

Step 1:

Once you have the service tag and dox of the owner of the monitor, go ahead and do an ownership transfer here:

http://www.dell.com/support/retail/us/en/04/ownershiptransfer/IdentifySystem
Step 2:

Once the ownership transfer has been completed, go ahead and call up Dell and say that there are several dead pixels on the screen. They will have you do some troubleshooting steps but make sure that they know the problem is still persistent no matter what.

Step 3:

They will ask for your address to send the replacement to, and they will tell you to ship back the old one in the box that you send the new one in.

Step 4:

Once you receive your monitor, go ahead and send back the box empty and enjoy.

THIS WILL WORK ON ANY DELL MONITOR, EVEN THE 30" \$1600 ONES

Game Fly

First you have to get a prepaid visa gift card, the one you need is at https://mygift.giftcardmall.com/ you can find this at any grocery store, most likely.

"Vanilla" brand visa gift cards DO NOT work...

Okay, go to https://www.gamefly.com/registration/default/ and register for the free 10 day trial... use the gift card mentioned above...

Pick the games you wish to rent, and continue with it.

Once you get this email:

http://i.imgur.com/EL03K.png

You can now cancel your account, the games will be sent as you have already got the confirmation that they are in the mail.

Now you rinse and repeat, but to bypass the address using it more than once, you add either "unit 1" or "apt 1" to the end of your address. And then just continue up to unit whatever.

You can also misspell your street/city... as say your city was "Pittsburgh" you could put "Pittsburgh" or "Pittsburg", as you can see, you really just need it so that the mailman will recognize it.

I have personally done this to get over 50 games with one vcc.

Blue Yeti Microphone

Hello everyone. I decided I would make a revamped tutorial today on the Blue

Yeti Microphone so this is my revamped tut.

Please note you will need the following:

Photoshop

A Brain

This is a long tut! If you do not have the required items you cannot do this tut. A brain is vital for this tutorial. I pretty much breast fed you guys here but I can imagine someone PMing me saying "make me a shipping receipt bro". I did this all within a day and it got shipped out the next day!

Let's get on with the tut.

Steps:

- Head over to http://www.bluemic.com/salesandsuppo...icerequest.php (May be different if not in US)
- 2. Fill out the information and say something along the lines of "The microphone will not work. It is not being detected by my computer. I even tried it on several other computers including a mac, a laptop, and my dad's desktop"
 - 3. They will go over some troubleshooting steps and just say "Nothing is working"
- 4. They will ask to setup an RMA. Tell them that you need it in a hurry like "I do a lot of YouTube reviews with this beautiful microphone to keep my viewers happy with the sound quality. I would be really happy if I could get the microphone asap!"
- 5. They will say something like. "Ok we can do cross shipping, what that means is that you ship it to us then when you get a tracking number send that to us and we can send you out a new one!"
- 6. Say something like "Ok great! I will ship it out tomorrow!" P.S Make sure the day you are going to ship it out is not Sunday or Saturday lol.
 - 7. Look in the email they sent or their website for a RMA address
- 8. This is where Photoshop is involved. Download my shipping template here:

 http://www.mediafire.com/?cdq49f6pwcqlyka
- 9. Now open up the template and edit the setting to your liking. This is where you need some knowledge. You need to edit dates and cites and everything. Make sure it looks legit as possible. I cannot really show you exactly what to do considering I do not have Photoshop installed. I just got a new computer for xmas and have to re-download everything.

- 10. To calculate shipping go here http://postcalc.usps.gov/
- 11. It is a lot of work I know but now you need to get the shipping dimensions and estimate the weight of the box. From amazon it says this:

Product Dimensions: 5 x 5.5 x 10 inches; 3.5 pounds

Shipping Weight: 5.2 pounds

- 12. Edit the receipt so the weight is around 5.3 pounds
- 13. Use the shipping calculator to calculate the cost of the shipping.
- 14. After everything is done, download GIMP 2 and use the blur tool to blur out the receipt to make it a little more legit.
 - 15. Save the photo and upload it to photo bucket or just screen cap it with speed cap.
- 16. Email them back saying something like I did: "Hello! I shipped the item out today but the shipping was around _____ *(enter your shipping cost here)*, I am on a tight budget for my wife's birthday so I need to save as much money as possible. I am so sorry but I did not get a tracking number. Is it possible I can still get the microphone?"
- 17. They should say "No problem! We understand the situation you are in. Can you please send us a receipt to verify that you shipped it out?"
 - 18. Play dumb and say "Sure I have this old scanner and I can upload the receipt. *Attach pic to email*
 - 19. They should say everything is fine and they will ship out your brand new

Yeti.

20. Enjoy the yeti!

Method for Earphones/Headphones

So, I apologize about not posting any guides or methods until now.

I use this method when I SE Earphones/Headphones to avoid sending them back. I have used for numerous companies and it has yet to fail.

When SE'ing a company for Earphones/Headphones, use the following excuse:

Visible wire has appeared on the earphones/headphones. This caused you to throw away the product due to having a toddler running around the house. You don't want to risk your toddler getting ahold of the product and something happening.

So yea, this isn't really anything big or anything and is probably widely known, but I figured I'd just say it for those who don't know how to get out of this

Getting a box from Certain Companies

situation..

When it comes to social engineering certain companies, they want you to get your own box and prepaid label etc. Now, I'm lazy, so of course I'm not going to do that, let alone pay for shipping. When it comes to the part and you get an email like this:

http://img407.imageshack.us/img407/930/20111227002811.png

Simply say SOMETHING like this: "I would not mind sending the product back to you, however, I am in a bit of a predicament. A week ago, I was in a serious car accident. I shattered all the bones in my lower body because I was going 210 MPH in a stolen Lamborghini Gallardo while running away from the leprechauns haunting me because I stole their gold in Narnia. I cannot walk and probably won't be for a while. If you can send me a box, I can easily just call UPS/Fed-Ex and have a representative come and get the box, as they have done that for something I shipped a family member. Thanks!"

And then you will get something like this:

http://img403.imageshack.us/img403/6862/20111227003253.png

Again, it won't work all the time, but if you make them feel bad for you and take control of the conversation, you'll successfully SE your product

SE Clothes Made Easy

There are some things you just got to have. Clothing is a biggie. There are quite a few ways to do this, I'm just sharing the ways I have personally used, and that have worked.

Shoes

First off, shoes. These are by far the easiest to SE. In my experience with SEing shoes, the best excuses are ones with a lot of liability on their part, and ones where you injure yourself. (IE successfully SE'd Aldo for a full "refund", the same \$200 shoes for free, and a \$100 Aldo gift card using an excuse I've used a lot: "There were 2 staples through the bottom of the left shoe, and putting them on the first time cut open my foot, gushing blood, oh by the way I have Hepatitis B" scenario. Don't use that one on Aldo, btw, and don't copy paste, that's just an idea) Other things that scare shoe companies can be shoes breaking hiking, causing yourself to cut open your foot, shoe breaking in a crime scene causing you to get somebody else's blood on your foot, shoe defect causing you to sprain your ankle, shoe defect causing you to break your foot, hole in shoe causing your to catch poison ivy, step in shit in the sewer, whatever, use our imagination. Basically, their product had a defect that caused you to hurt yourself and you're upset, as you always buy their shoes for you and your whole family, but now you're second and third guessing your loyalty to their brand.

Clothing

There are a few different ways to do clothing. I myself like to try on clothing and buy it on the spot (fun thing to do with girls) so I usually go with gift card/refunds. To do this, again, make them feel liable. This method is best with busy chain stores, ie Marshalls, TJ Maxx, Aeropostale, blah blah whatever, as it involves the store.

Basically send the store a complaint saying something like, don't copy paste this lulz, "i got home put my hands in my brand new \$600 coat and my hands got wet, on closer inspection the wet was jizz, and i freaked out and tried to bring it back to a different store in your chain (important) and they wouldn't take it cause it was all jizzy so I threw away all the clothing and the receipt and am completely shocked that your store would allow somebody to jack off into the coats pocket and not wash it, and have had basically no sleep (it's affecting my job performance) since this incident and am getting tested for all these STDs and am terrified of what I'll do when the result comes back positive, and on top of that am out \$600 omg what to do?".

Yeah, used that, and all they gave me was a gift card, but still, I shop there a lot. (obviously use a store in another state and say you were on vacation, read store reviews online to see how busy a store is). Probably best not to use that exact story, but yeah, the idea that somebody bled, jizzed, or got their skin on their clothing and it gave you a disease or made you have an allergic reaction from their clothing freaks people out.

You can use this kind of thing on lots of stores in different states/ countries

than you if they are chain stores and say you got it on vacation. You can use

stores that sell shit online as well as have real locations too, but this is

mostly for clothing vendors. Warning: manager might want to meet you in person

if close enough, so pick stores far away.

You can also choose to scam the clothing makers, by saying their product is faulty (there's staples in it, it cut me made me bleed! The zipper won't zip! My ray bans screw won't stay in I've had it repaired twice and it still falls out, my pockets have holes, made me lose my wallet. Rarely will need to box method (on vacation in Africa, no stores to return to, usually don't need to box clothes)

Can also say it damaged other clothing you have, no there was no warning tag, made my \$800 fur coat blue, even though washed it 928 times, lie lie lie, profit profit Profit. Yeah your longtime customer is 2nd/3rd guessing their loyalty to your brand cause of this awful traumatic event.

Other Stuff

For glasses you can say the screw always come loose, fixed it 489 times already, they put the wrong lenses in when they shipped it to you, whatever, glasses and sunglasses are easy.

For watches basically it doesn't work repaired it many times, and find a way to box it instead of repairing. Works best with low-medium end watches. Or you could always get fake Chinese crap. Yay \$80 Rolex from Chinatown.

For jewelry, idk, I always just buy it, could try saying turns out your girlfriend is allergic to metal, has wrong inscription, there was to stone in it when you got it, it's fake, and box it, IDK though, I always buy jewelry in person, and jewelry stores don't seem to be that busy.

As always, assuming you don't live in an apartment (get a mortgage yo) use different "apartment" numbers with fake names (careful, some gift cards require names or checks do, but I usually go for gift cards or actual items, cause I have a hard time spending money and probably wouldn't use it for clothing)

TL; DR: no worries, you just missed out on a very long but pretty LQ post sharing some probably common sense stuff on how to SE clothes.

Method for not being able to go to the post office, service center etc. (ANY ITEM)

Well recently i have spent some time trying to find some little loopholes that make methods a whole lot easier and waste less time.

This is one that I'm confident enough to release with 100% certainty that you will have success using this method. I know it isn't a whole method but it will save you a lot of time with customer support rep's and make you seem more legitimate.

Well we all know about the oh i had a car crash or oh i have fractured vertebra,
this is a slight twist on that method that makes it a lot more elegant and
efficient.

METHOD

Well when you get hurt at work there is a serious legal side to it. You are required to sign many forms, one of which states that you shall not do task's that will further injure you or prolong the length of time you should be injured.

This form IS legally binding; Meaning that if you were to do something knowing full well it could prolong the injury or cause further damage you would no longer be covered by work cover for medical bills, lost time pay and you may even lose your job depending on the situation. Whether this be, carrying a laptop down to the service center, walking to the fed-ex center, driving, standing for long periods of time or anything under the sun as long as you can generally relate it back to a general injury. You also do not have to specify exactly what

injury it is as this is confidential information between you and your doctor.

However I'm sure it looks a whole lot better if you simply state you hurt your knee slipping off a ladder or your back from lifting something rather then saying I DON'T WANT YOU TO KNOW!, as that's very abnormal.

So basically what this means is that you can't go to the service center of fed-ex due to the fact that you are legally bound to not break this contract between you and your employer and should you do so, your job and medical insurance through your employer is on the line as well as any other future employers. Plus they can't inquire too much about it as there are patient doctor confidentiality law's which even the police do not have permission to view or obtain information from without your consent.

How To Bypass Kindle Warranty Being Out Of Date [United Kingdom]

Often, when you attempt to SE a Kindle, you will be told that your warranty has expired. I am under the impression that most people leave it there, and attempt to create a new account with a new serial.

However, there is a bit of UK legislation called the 'Sale of Goods Act 1979'.

Basically, this means that a product should last a reasonable amount of time and be of reasonable quality, comparable to the purchase price.

This covers Kindles for roughly 4-6 years. If you get told that your Kindle serial is out of warranty, just constantly quote the Sale of Goods Act 1979, and don't give up. If they don't know of the act, get them to speak with a supervisor, eventually, they will either look it up, or just go with it.

Enjoy!

Another way to make sure kindle doesn't get blacklisted.

This is really easy and I'm not sure if it is worth posting as everyone might use this. But basically after I got my kindle they wanted me to send my other non existing one back. All you have to do is say that on the way to the post office it got stolen. This is the conversation at the good part.

" I was on my way to drop off my stupid old kindle and when I was waiting at the bus stop someone took it out of my bag because when I arrived there, it was not there. I'm so sorry and I'm really worried if I will get charged the money for the replacement because I can't afford that right now."

"No problem John, the key has been blacklisted and you will not be charged for the replacement. Is there anything else I can help you with today?"

"Wow thanks! Nothing else I needed."

GG amazon

The best LEGAL C/C

Just buy a \$25 visa gift card on walmart.com or at any store. Can't be traced you're not carding, And it is easy + legal (the card itself;D)

Make sure Kindles NEVER get blacklisted & Ships faster & comes with EVERYTHING!

This is my method for making sure kindles NEVER get blacklisted, it has never failed for me or my friends ever.

It is really simple, usually when you buy a kindle or get one from SE'ing it is already registered on your account and they can track it and see who it was registered to at what times, etc... They basically have a log.

When SEing a Kindle ask for them to send it as a gift, this will remove the Kindle logo from the box, they will send you everything that a new Kindle comes with, not just the box and kindle. This also means the kindle comes Unregistered so you do not have to worry about it ever being tied to your account.

Also they ship this faster because it is not waiting in their processing line to be conveniently registered to people who do not know how to use a computer and register the damn device. This has gotten kindles shipped to me within 3 days and currently have never had them blacklisted. Also I personally always use Tor just to make sure that every time I SE I do not have to worry about any

bullshit.

Thanks for Buying my Ebook and hope you make a lot of money selling your SE'd Products xD

